

Tip Sheet

athenahealth Learning Portal Training Instructions

The athenahealth Learning Portal delivers convenient online, role-specific training for users to begin to develop an understanding of MSU*Health*. This tip sheet explains how to launch the Learning Portal and send in your Certificate of Completion to gain access to the live system once the required curriculum has been completed.

1) Log in to MSU Health

Enter your NetID and password to log in then select 'Go' at the Department page.



2) Locate and Access the Learning Portal

To access the Learning Portal, when in MSUHealth/athenaNet, click the "Support" menu. Under the 'Resources' heading, select "athenahealth Learning Portal". The Learning Portal will open in a new window (if it does not, verify that your pop-up blockers have been disabled and try again).

| | Support | ¢ | |
|---|--|---|--|
| У | Get Help Manage Support Cases Screen Sharing | | |
| | RESOUR athena Resour athena Quality | CES Net O-help ce Hub health Learning Portal Management Resource Center | |

3) Locating Your Transcript

You can locate your transcript two ways:

1. Clicking the green "Complete Your Training"







Your transcript will appear with curriculum that has been assigned to you based on your role.





4) Launching Your Training

Your transcript will appear with curriculum that has been assigned to you based on your role.

You will be assigned at least two sets of curriculum:

- 1. athenaOne Onboarding
- 2. athenaOne Post-Live Performance Training

Only complete the curriculum titleD athenaOne Onboarding.

Do not open or begin athenaOne Post-Live Performance Training

| 5 | athenaOne Onboarding Billing Due: No Due Date Status: In Progress | Open Curriculum 💌 |
|---|--|-------------------|
| 5 | athenaOne Post-Live Performance Training Management Due: No Due Date Status: In Progress | Open Curriculum 🔹 |

5) Finding Certificate

Once you have finished all of the courses from the athenaOne Onboarding, your completed curriculum will move from "Active" to your "Completed" transcript. Your "Active" transcript will only contain the athenaOne Post-Live Performance Training (<u>do not take</u>). You will need to obtain the certificate from the athenaOne Onboarding to send to MSU Access Management to be granted full access to MSU*Health*/athena.

To do so:

1. Select "Active" and toggle to "Completed"

| script | | OSTRZEVV |
|------------------------|------------|---------------|
| | | |
| Active 🔻 | By Title 🔻 | All Types 🔻 |
| · · | | |
| ✓ Active | | |
| ✓ Active Completion | eted d Cl | aim Managemen |

2. The page will refresh and display your completed athenaOne Onboarding curriculum, select "View Certificate" to display your certificate of completion







6) Saving Certificate

Once the certificate displays, right click and save it in a place you will remember.

| Vathenahealth Learning Portal | | | | | |
|---|---------------------------|---|--|--|--|
| Certificate of Completion | n | | | | |
| awarded to EMILY KOSTRZEWSKI Physican certification statement: athenabealth, Inc. certifies dua EMILY KOSTRZEWSKI has participated in the enduring material stated Using the athencil Inclusis Bill on Monday, February 06, 2017 and its anarchal 1.5 AMP RC Gategory 7 (c | t dia(sj™. | | | | |
| Non-physician certification statement: athenaheath, Inc. certifics that EMILY KOSTRZEWSKI has participated in the enduring material titled Using the athened. Inicials I-H on Menday, February 06, 2017. This activity was designated for 1.5 <i>AMA PRA</i> Carego | Back Forward Reload | Alt+Left Arrow Alt+Right Arrow Ctrl+R | | | |
| l | Save as | Ctrl+S | | | |

7) Sending Certificate

Attach certificate and send in email to MSU Access Management at:

ITServices.AccessManagement@campusad.msu.edu

| | From 🔻 | Emily.Kostrzewski@hc.msu.edu | |
|---------|----------|--|--|
| = | То | Access Management (ITServices.AccessManagement@campusad.msu.edu) | |
| Sena | Сс | | |
| Subject | | Sally Smith athenahealth certificate of completion | |
| | Attached | 123certificate.pdf 66 KB | |

Sally Smith, NetID salsmit123 athenahealth certificate of completion attached.

Access is granted 1-2 business days after email is sent.

